Remote Desktop Connection and Remote Settings

For security purposes, you CANNOT remote into your work computer unless you’re connected via FIRST from a VPN Client on your off-campus computer. Also, your office computer does not accept a remote desktop connection by default. If a remote desktop connection to your office computer is desirable, please read the following:

1. On your desktop, right-click This PC shortcut and select Properties.
   Note: If there is no shortcut on the desktop, open File Explorer and right-click This PC in the left pane.

   ![This PC shortcut](image)

<table>
<thead>
<tr>
<th>Open</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pin to Quick access</td>
</tr>
<tr>
<td>Manage</td>
</tr>
<tr>
<td>Pin to Start</td>
</tr>
<tr>
<td>Map network drive...</td>
</tr>
<tr>
<td>Disconnect network drive...</td>
</tr>
<tr>
<td>Create shortcut</td>
</tr>
<tr>
<td>Delete</td>
</tr>
<tr>
<td>Rename</td>
</tr>
<tr>
<td>Properties</td>
</tr>
</tbody>
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2. This will open the **System** menu then select **Remote Settings** on the left panel.
3. Under **Remote Assistance.** Check **Allow Remote Assistance** connections to this computer.
4. Under **Remote Desktop.** Enable Allow remote connections to this computer.
5. Under **Remote Desktop.** Check **Allow connections only computers running Remote Desktop with Network Level Authentication.**
6. Click **Apply** then **OK.**
Once your office computer is set up to accept authorized remote desktop connection:

From a remote **Windows 10** computer,

7. On the **Start Menu** type in **Remote Desktop Connection** & select **Remote Desktop Connection** on the top.
8. Type in yourcomputername.vsoe.usc.edu then click on Connect.

9. To find your computer name, right click on This PC & select Properties.
10. Under Computer name, domain, and workgroup settings look for Full Computer Name.
11. You will be prompted to enter your credentials for your computer. Login as you would at work.
   Enter: vsoe\username and password.
12. Click OK.

13. Once connected, you are able to access your resources on your remote computer.
Remote Desktop Mac

1. Go to the App Store and search for Microsoft Remote Desktop.

![Microsoft Remote Desktop 10 app screenshot]

Microsoft Remote Desktop 10
Work from anywhere
Microsoft Corporation
5 stars, 2.6 million ratings
Free

2. Click Get to download the app. You will need to enter your Apple ID credentials.

3. Once done, launch the app and click ‘+’ icon and select **Add PC** at the top of the Microsoft Remote Desktop window.
4. Enter your PC name or IP address.
5. For **User Account**, select **Add User Account**, enter your credentials for your computer. Enter: `vsoe\username` and **password** then click **Add**.
6. To start the connection, double-click on your PC Name thumbnail.
7. Click **Continue**.