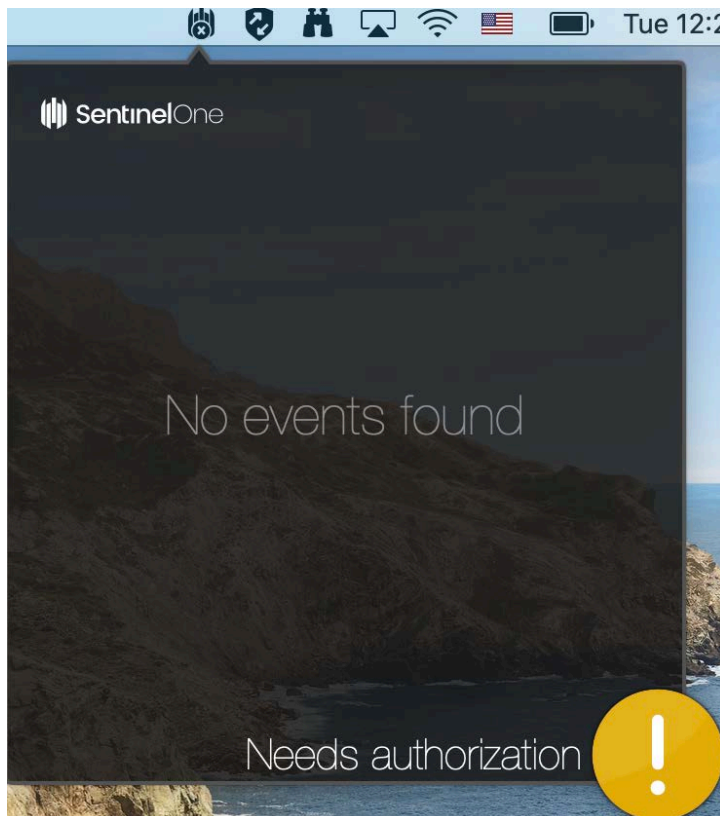


SentinelOne: Authorizing Full Disk Access

Note: For users running **MacOS Catalina 10.15** or later.

If the SentinelOne icon shows an X, "**Needs user attention**" or these messages: "**Authorize Full-Disk-Access to SentinelOne in System Preferences**", "**Authorize SentinelOne components in System Preferences**". Approve Full Disk Access for SentinelOne Apps in the System Preferences.



Important: This is done only once on an endpoint. If already done on the endpoint, do not repeat it when the Agent is updated. If you do not complete this prerequisite step, the macOS Agent will not have full visibility to all files from all users.

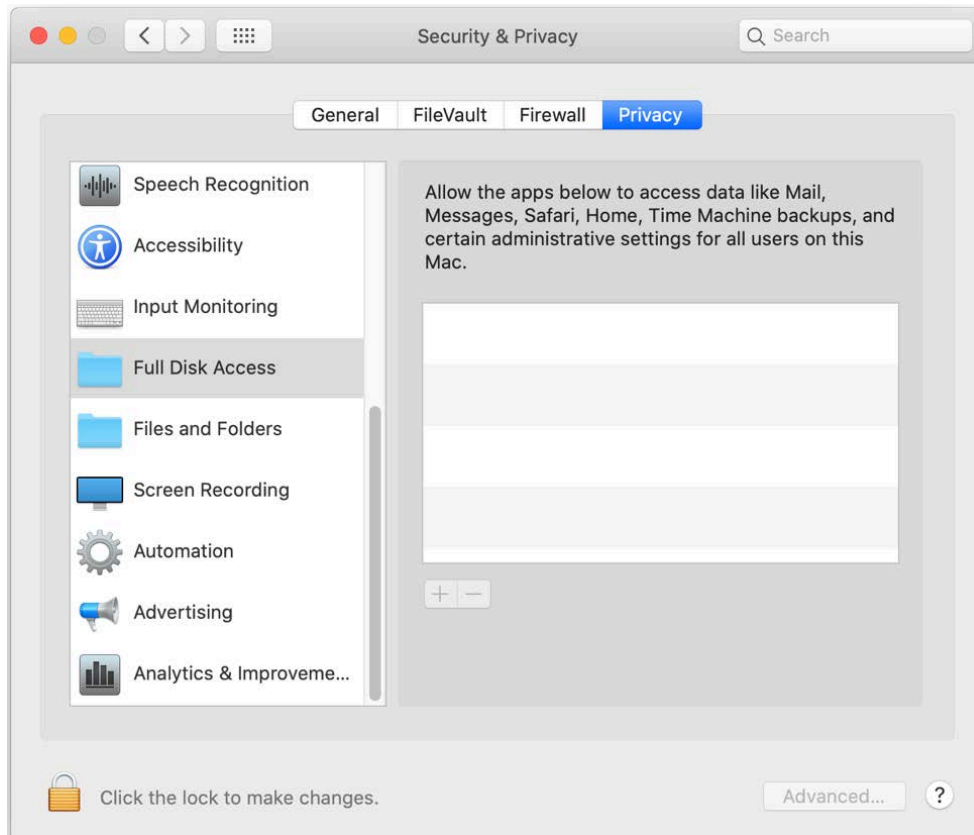
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1. On the computer, open **System Preferences**.



2. Click **Security & Privacy**, and select the **Privacy** tab.



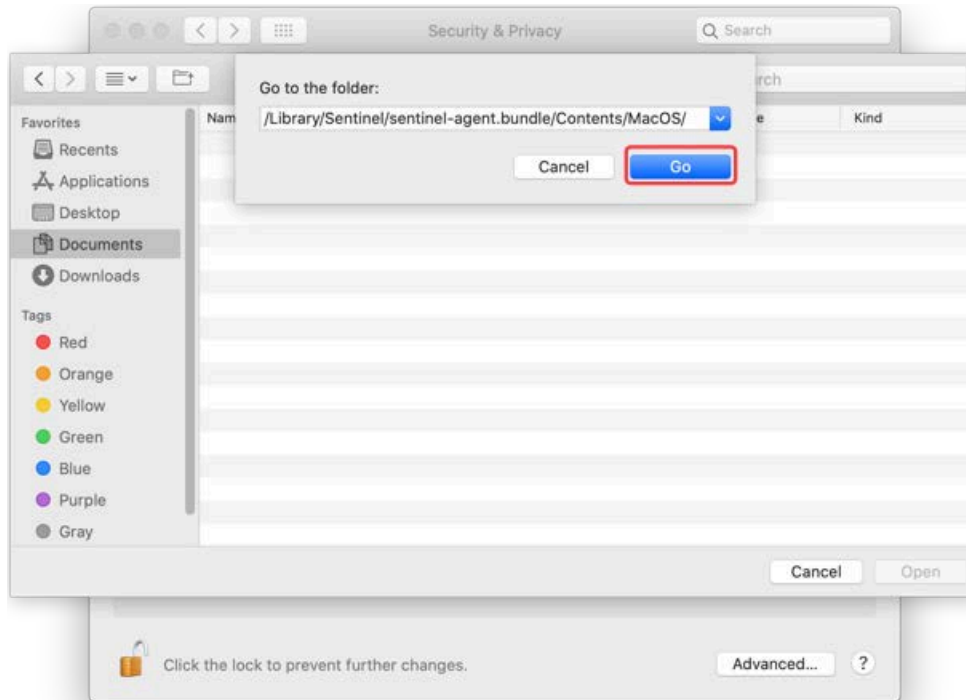
3. Click the lock to make changes.
4. In the left pane, click **Full Disk Access**.

5. Click the + icon.

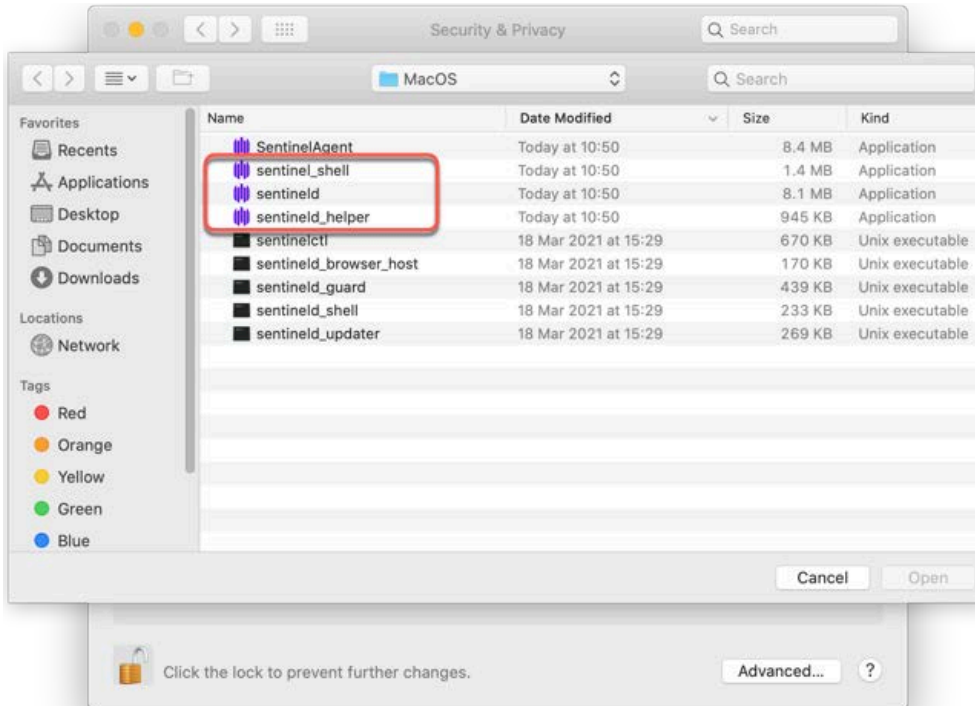


6. Press and hold **Command + Shift + G** at the same time to open the **Go to the folder:** menu.
7. Enter the path: **/Library/Sentinel/sentinel-agent.bundle/Contents/MacOS/**

8. Click **Go**.



9. Select the **sentinel_shell**, **sentineld**, and **sentineld_helper** applications and click **Open**. (To select multiple items: Press and hold the Command key, then click the items.)



10. Ensure the applications are checked and click the lock to save changes.



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11. Close **System Preferences**. It may take about a minute for the change to take effect but will do so automatically, and once it does, you should see the following when you click on the SentinelOne icon.

