

#### SentinelOne: Authorizing Full Disk Access

Note: For users running MacOS Catalina 10.15 or later.

If the SentinelOne icon shows an X, "Needs user attention" or these messages: "Authorize Full-Disk-Access to SentinelOne in System Preferences", "Authorize SentinelOne components in System Preferences". Approve Full Disk Access for SentinelOne Apps in the System Preferences.



**Important:** This is done only once on an endpoint. If already done on the endpoint, do not repeat it when the Agent is updated. If you do not complete this prerequisite step, the macOS Agent will not have full visibility to all files from all users.

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1. On the computer, open System Preferences.



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2. Click Security & Privacy, and select the Privacy tab.



- 3. Click the lock to make changes.
- 4. In the left pane, click **Full Disk Access**.

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5. Click the + icon.



- 6. Press and hold **Command + Shift + G** at the same time to open the **Go to the folder:** menu.
- 7. Enter the path: /Library/Sentinel/sentinel-agent.bundle/Contents/MacOS/

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#### 8. Click Go.



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9. Select the **sentinel\_shell**, **sentineld**, and **sentineld\_helper** applications and click **Open**. (To select multiple items: Press and hold the Command key, then click the items.)

< > = M		os ¢	Q Search		
orites	Name	Date Modified		Size	Kind
Recents	III SentinelAgent	Today at 10:50		8.4 MB	Application
	(i) sentinel_shell	Today at 10:50		1.4 MB	Application
	iii) sentineld	Today at 10:50		8.1 MB	Application
Desktop	(i) sentineld_helper	Today at 10:50		945 KB	Application
Documents	sentinelctl	18 Mar 2021 at 15:29		670 KB	Unix executab
O Downloads	sentineld_browser_host	18 Mar 2021 at 15:29		170 KB	Unix executat
	sentineld_guard	18 Mar 2021 at 15:29		439 KB	Unix executat
ations	sentineld_shell	18 Mar 2021 at 15:29		233 KB	Unix executat
Network Is Red Orange	servined_updater	10 mai 2021 at 10-28		205 KB	Unix executar
Yellow					
Green Blue					
				Cance	l Open

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10. Ensure the applications are checked and click the lock to save changes.



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11. Close **System Preferences**. It may take about a minute for the change to take effect but will do so automatically, and once it does, you should see the following when you click on the SentinelOne icon.

