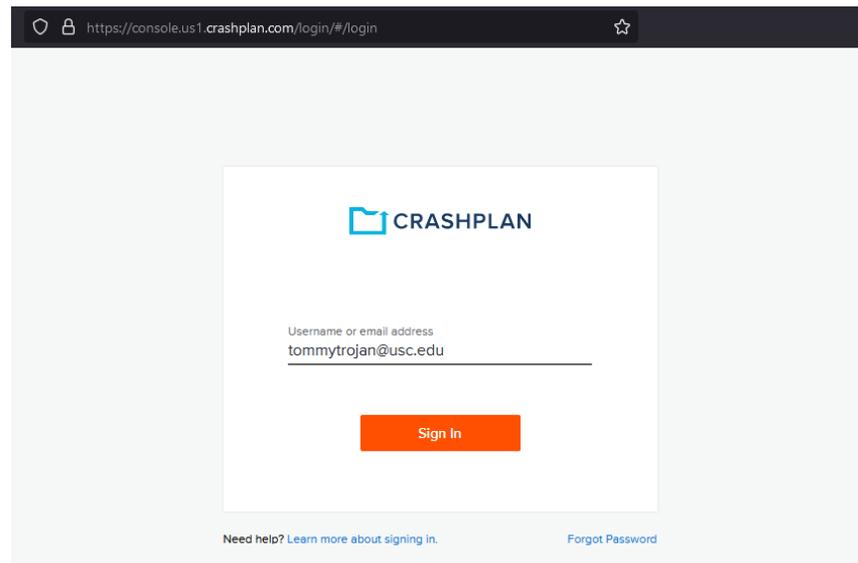
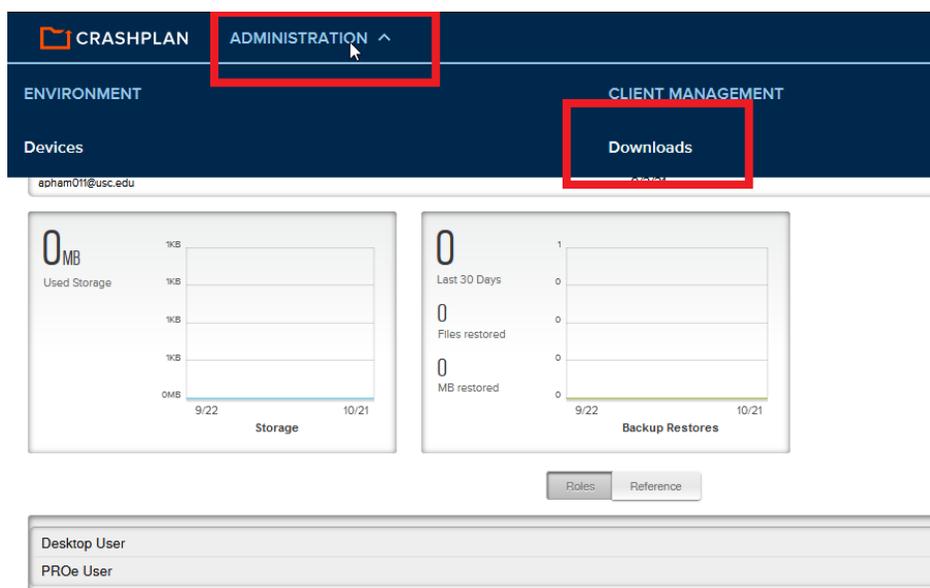


Crashplan Installation Guide

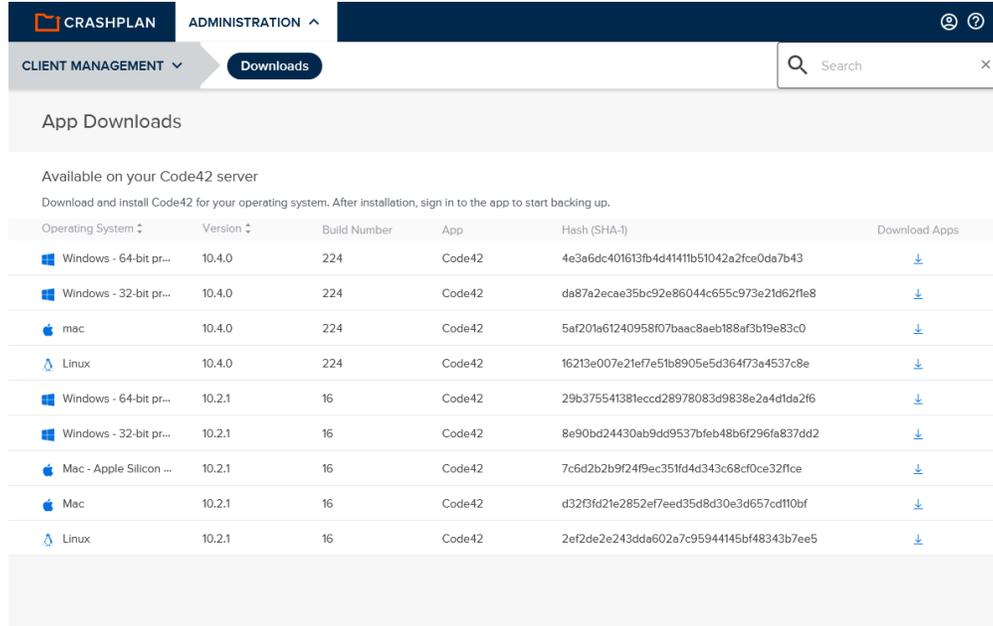
1. Download the installation file by logging into Crashplan with your USC NetID email.
 - a. Link: <https://console.us1.crashplan.com/login/#/login>



2. On the Crashplan dashboard, head to Administration > Downloads



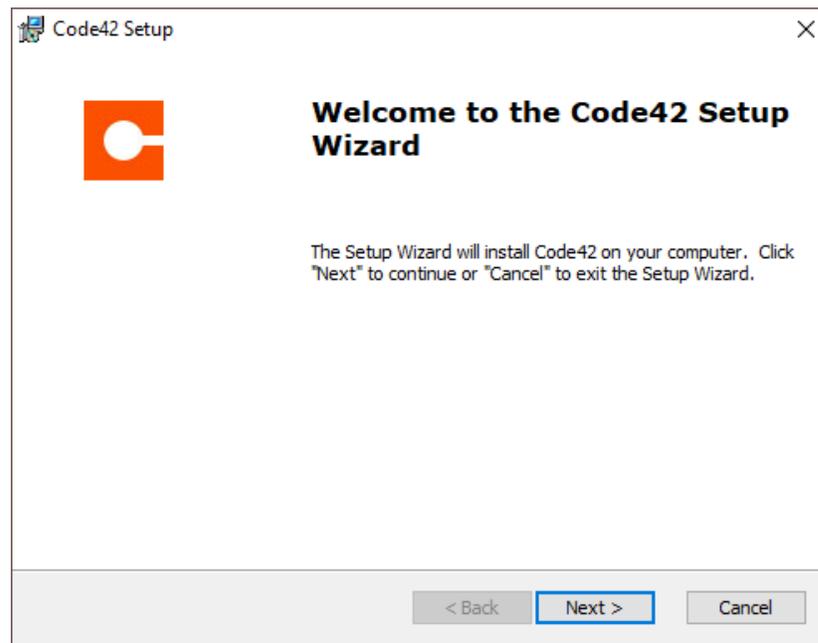
3. Download the installation file for your operating system



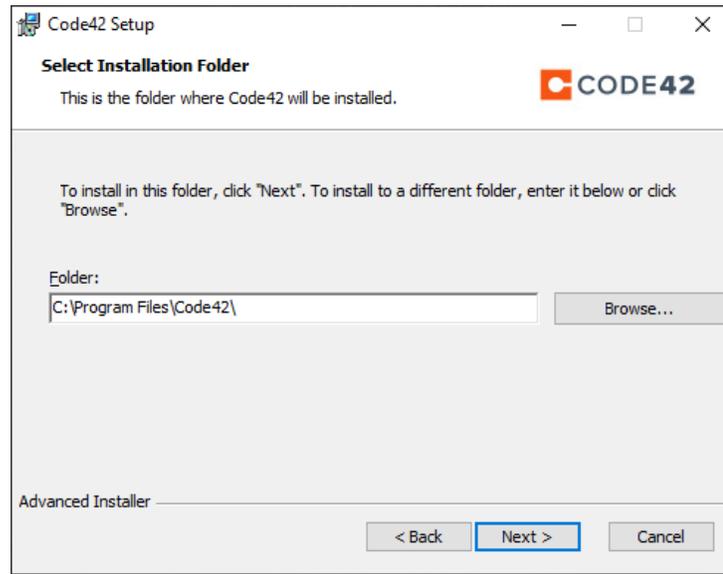
Available on your Code42 server
Download and install Code42 for your operating system. After installation, sign in to the app to start backing up.

Operating System	Version	Build Number	App	Hash (SHA-1)	Download Apps
Windows - 64-bit pr...	10.4.0	224	Code42	4e3e6dc401613fb4d41411b51042a2fce0da7b43	↓
Windows - 32-bit pr...	10.4.0	224	Code42	da87a2ecae35bc92e86044c655c973e21d621fe8	↓
mac	10.4.0	224	Code42	5af201a61240958f07baec8aeb188af3b19e83c0	↓
Linux	10.4.0	224	Code42	16213e007e21ef7e51b8905e5d364f73a4537c8e	↓
Windows - 64-bit pr...	10.2.1	16	Code42	29b375541381eccd28978083d9838e2a4d1da2f6	↓
Windows - 32-bit pr...	10.2.1	16	Code42	8e90bd24430ab9dd9537bfeb48b6f296fa837dd2	↓
Mec - Apple Silicon ...	10.2.1	16	Code42	7c6d2b2b9f24f9ec351fd4d343c68cf0ce32f1ce	↓
Mec	10.2.1	16	Code42	d32f3fd21e2852ef7eed35d8d30e3d657cd110bf	↓
Linux	10.2.1	16	Code42	2ef2de2e243dde602a7c95944145bf48343b7ee5	↓

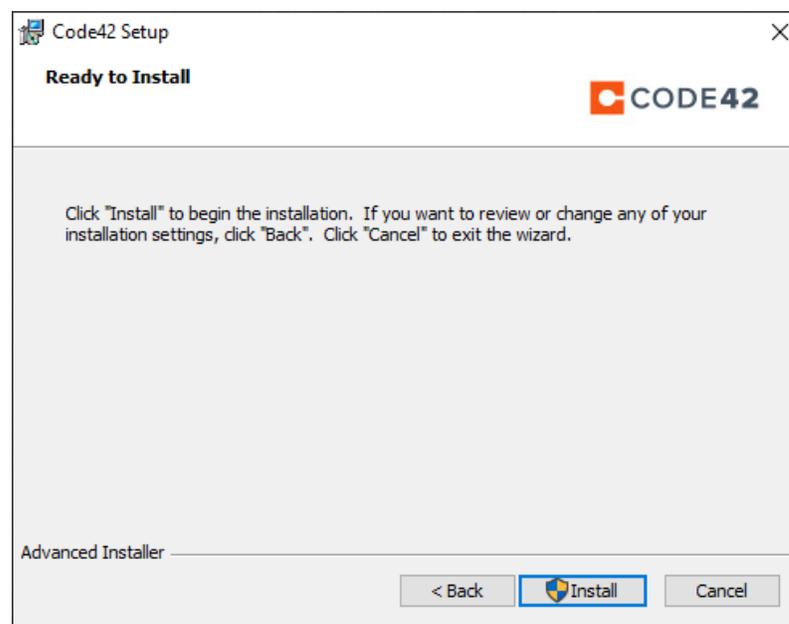
4. Run the executable file and click Next



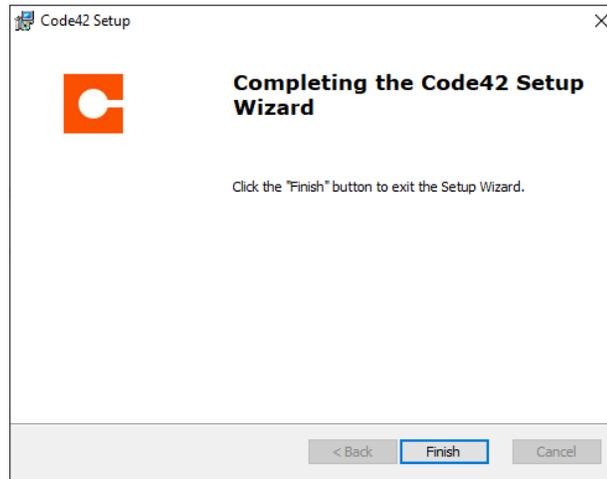
5. Click Next to continue.



6. Click Install to begin the installation process.



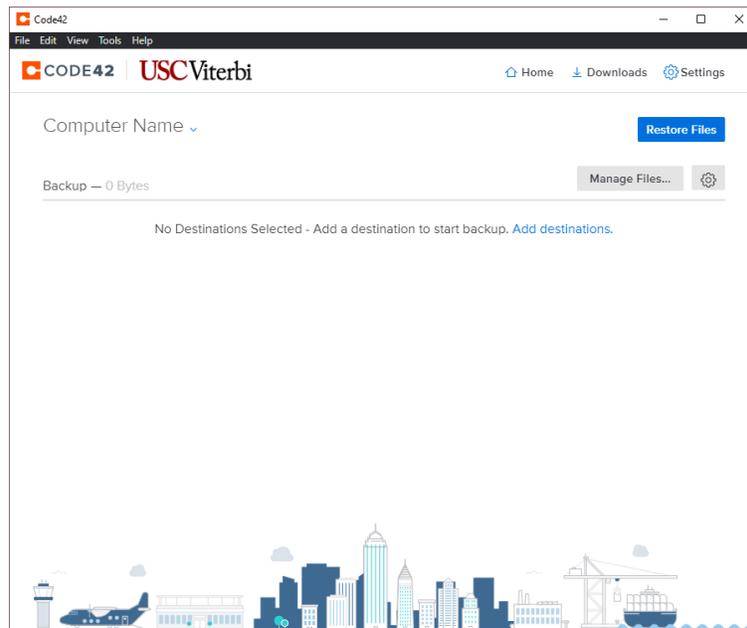
7. Click Finish to complete the installation.



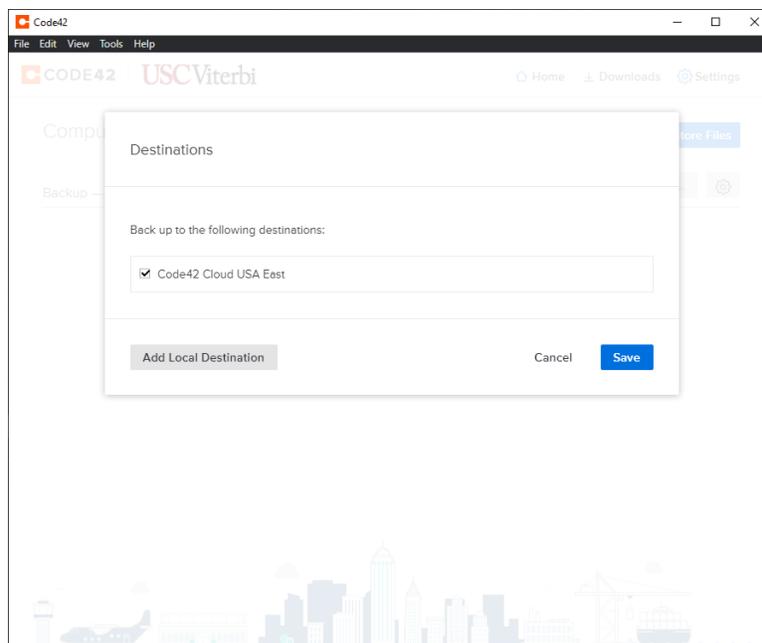
8. Open Code42 Crashplan and Sign in
- Username and Password: USC NetID credentials
 - If the server address information is requested use:
clients.us1.crashplan.com

A sign-in form for Code42. The title is "Sign in to Code42". There are two input fields: "USC NetID" and "USC NetID Password". The "USC NetID" field contains the text "@usc.edu" followed by a dotted line. Below the "USC NetID Password" field, there is a "Signing In..." button.

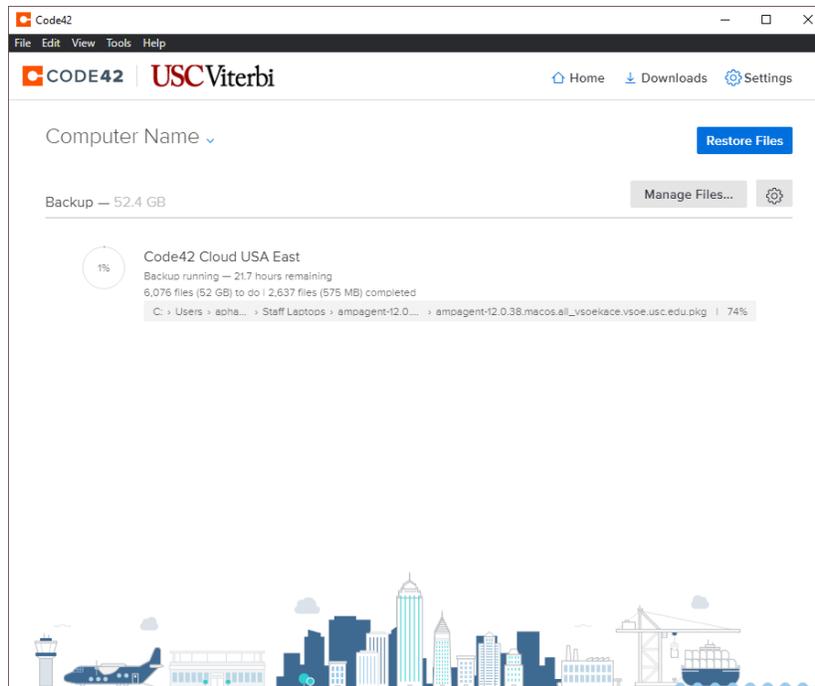
9. Click Add Destinations



10. Choose Code42 Cloud USA East and click Save



11. The backup process will start automatically and will run in the background. You may close the window. The first backup can take several hours to a day depending on data size and internet connections speed.



For any technical issues, please send an email to engrhelp@usc.edu
or call 213-740-0517