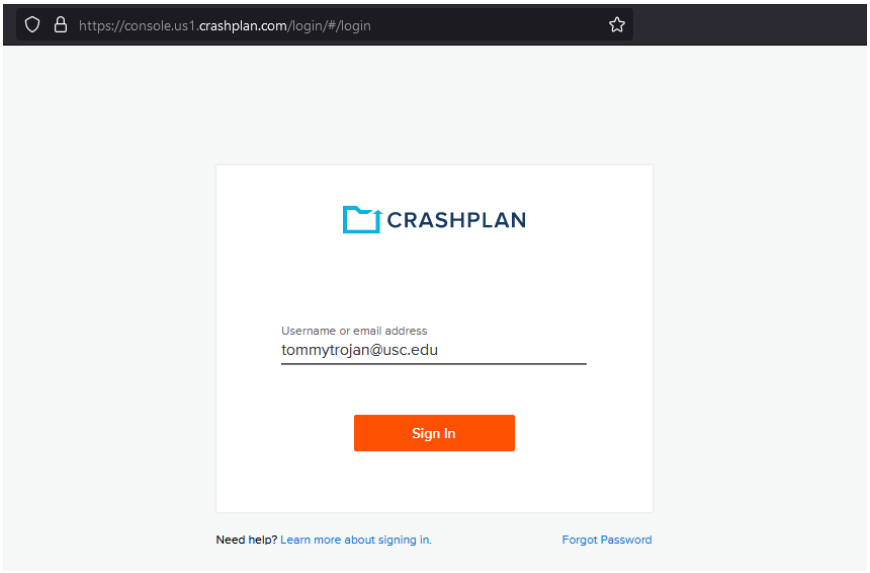
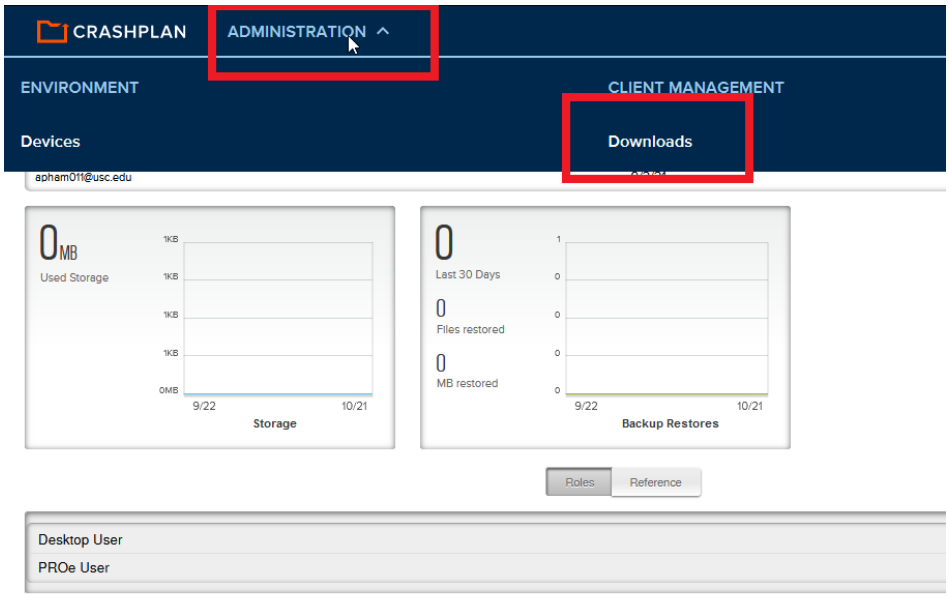
Crashplan Installation Guide

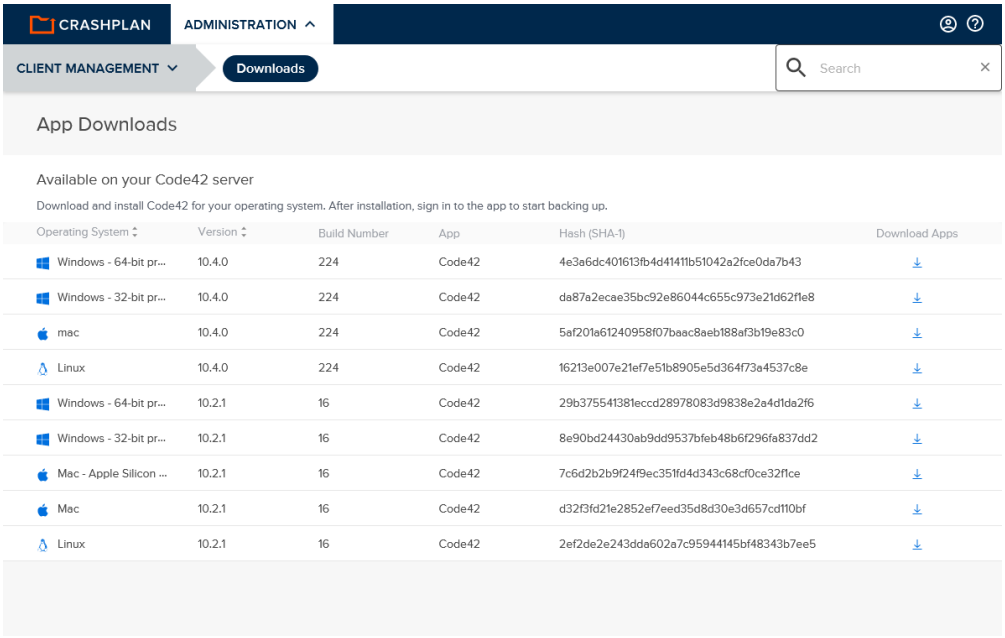
1. Download the installation file by logging into Crashplan with your USC NetID email.
    a. Link: https://console.us1.crashplan.com/login/#/login



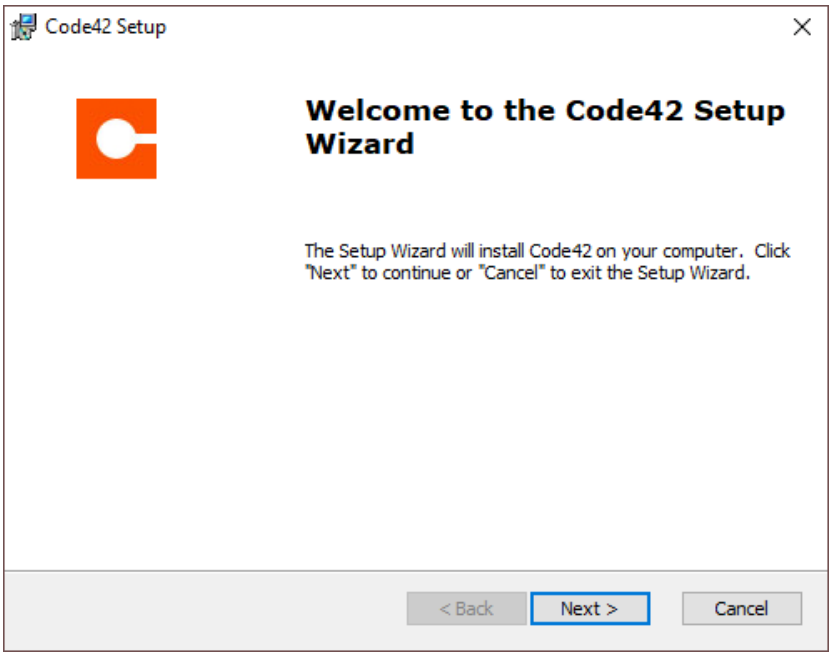
2. On the Crashplan dashboard, head to Administration > Downloads



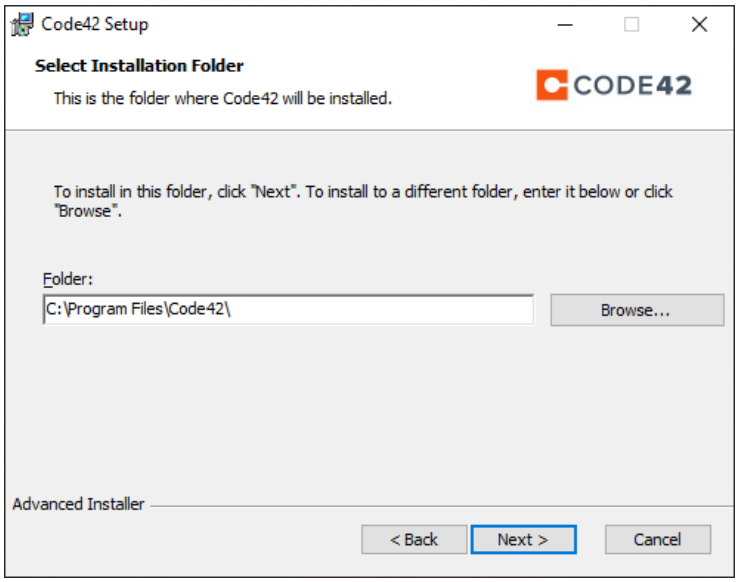
3. Download the installation file for your operating system



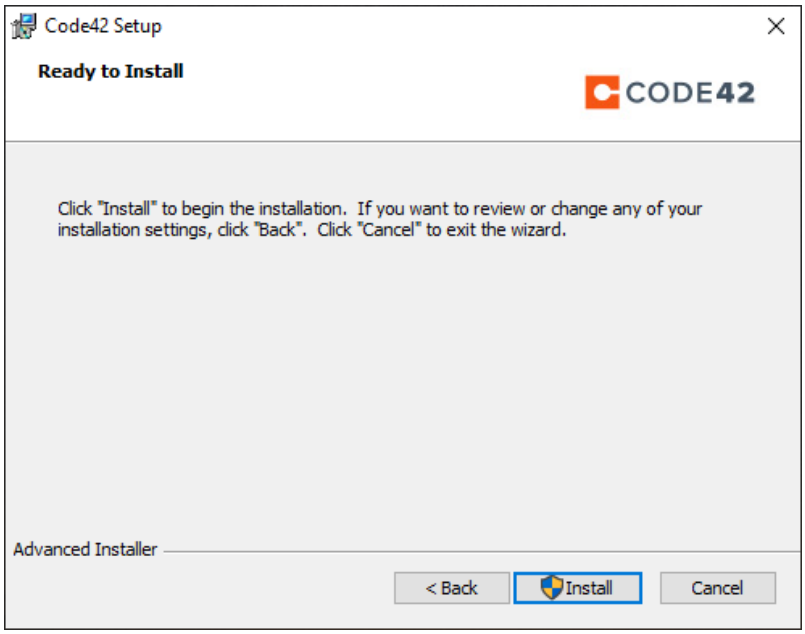
4. Run the executable file and click Next



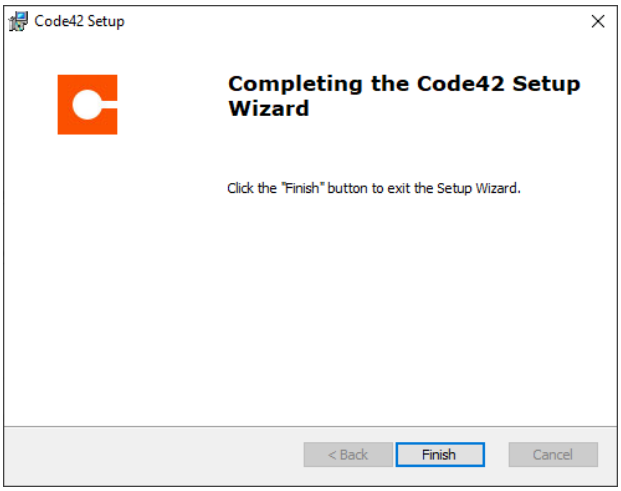
5. Click Next to continue.



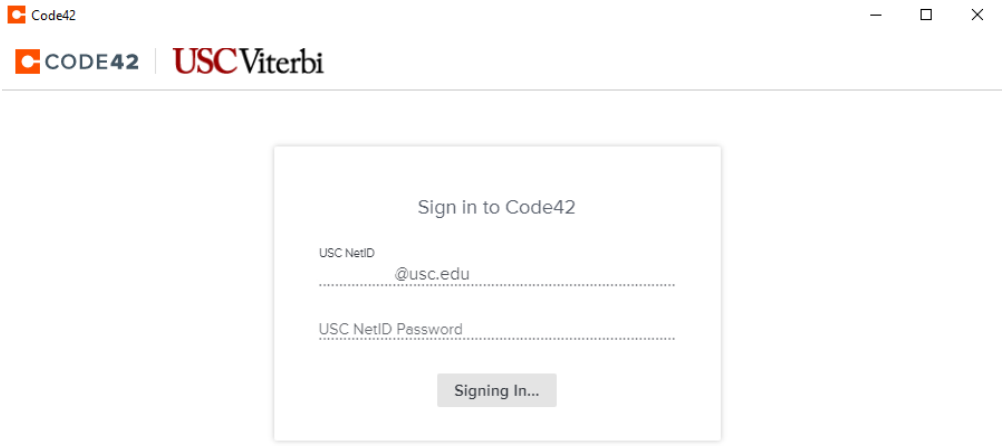
6. Click Install to begin the installation process.



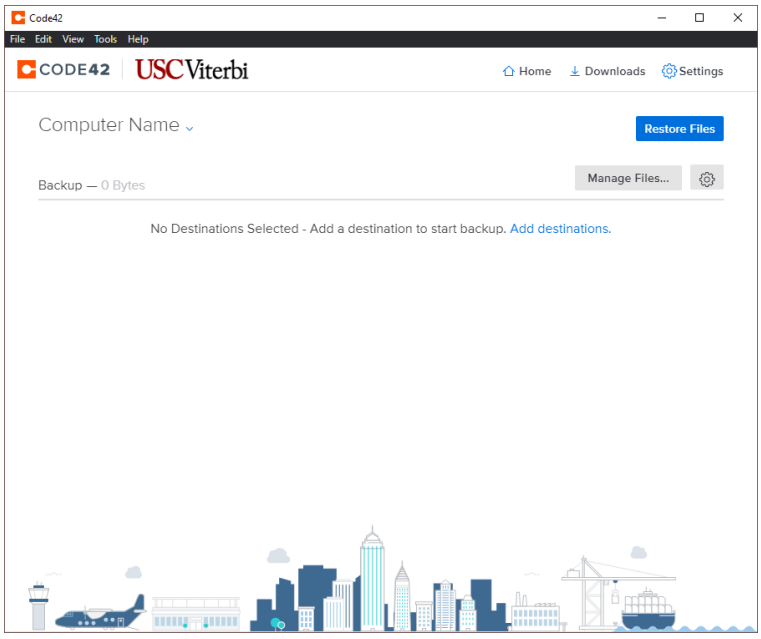
7. Click Finish to complete the installation.



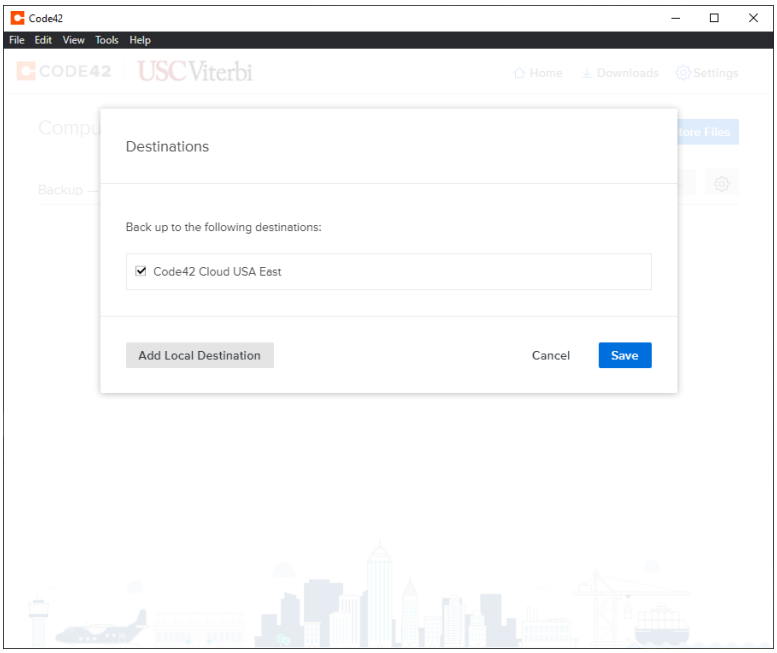
8. Open Code42 Crashplan and Sign in
    a. Username and Password: USC NetID credentials
    b. If the server address information is requested use: clients.us1.crashplan.com



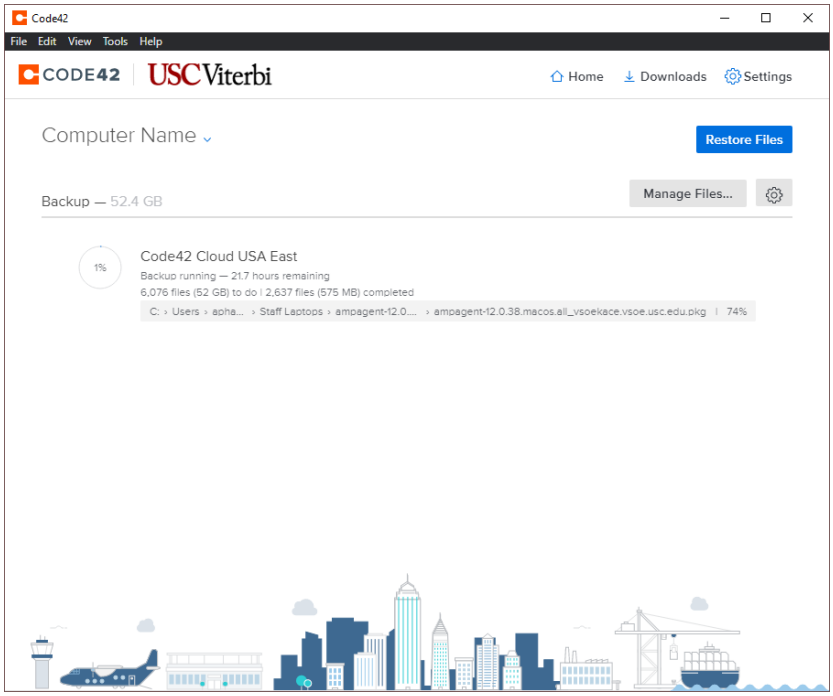
9. Click Add Destinations



10. Choose Code42 Cloud USA East and click Save



11. The backup process will start automatically and will run in the background. You may close the window. The first backup can take several hours to a day depending on data size and internet connections speed.



For any technical issues, please send an email to engrhelp@usc.edu

or call 213-740-0517