

## Remote Desktop Connection and Remote Settings

### Reminder:

If you are remoting from an off-campus location, USC policy requires establishing a CISCO (VPN) connection remotely into an on-campus computer.

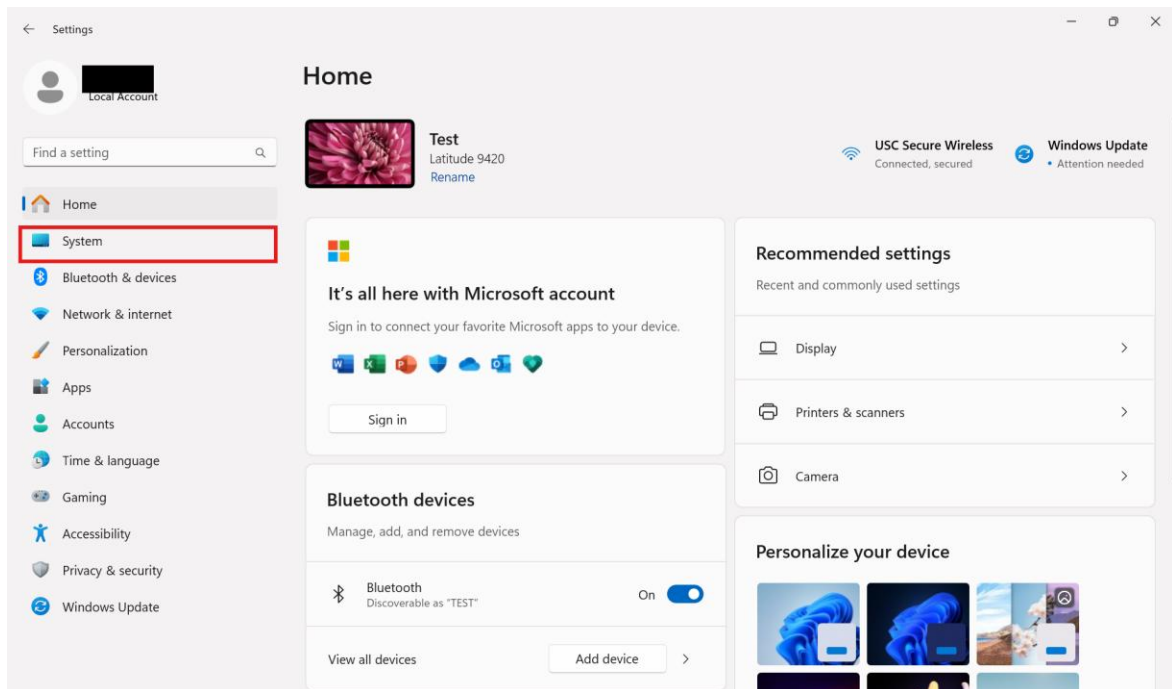
### Windows 11:

#### Notice: Remote Desktop is not a feature in Windows 11 Home

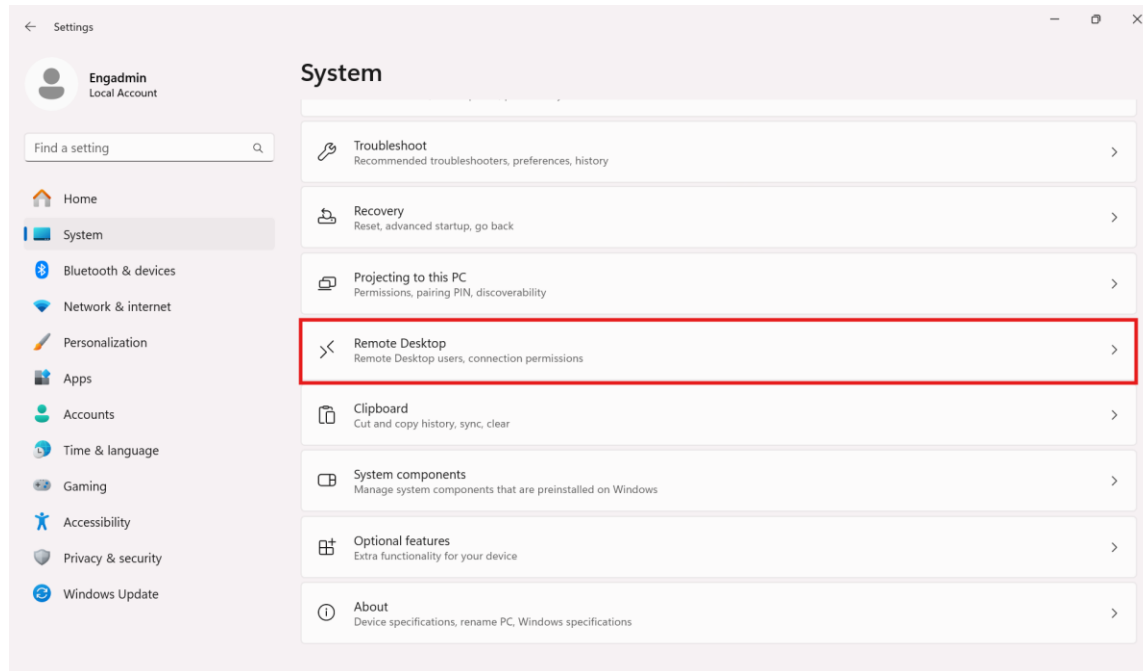
#### Enable Remote Desktop:

##### 1. Setting:

- Click the **Start** button (Windows Logo) at the bottom-left corner of the screen
- Select Setting from the list of options provided in the pop-up area
- In the settings window, click **System** on the left sidebar.

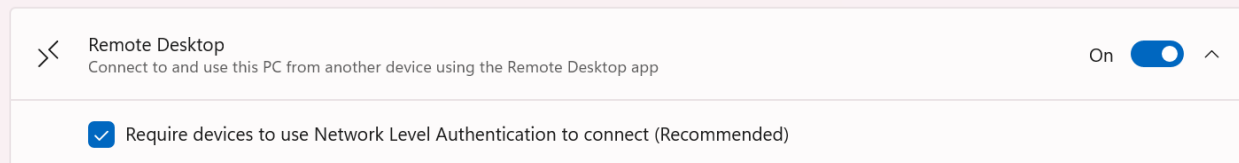


d. Scroll down on the right plane and click **Remote Desktop**.

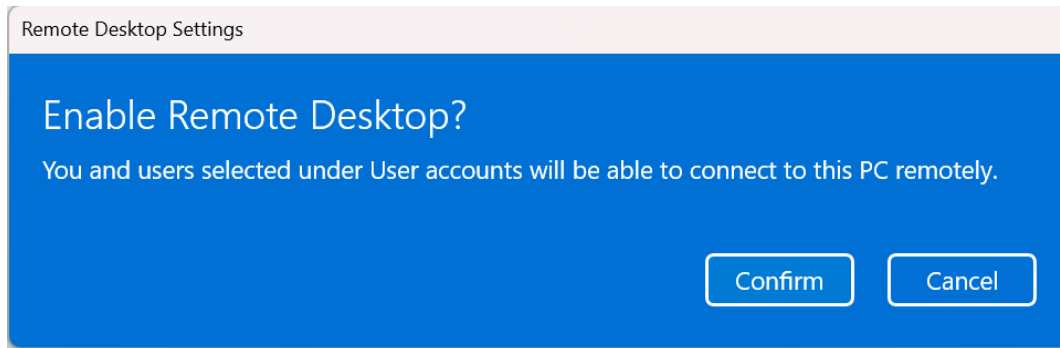


e. You will see an option for Remote Desktop. Toggle the switch to **ON**.

## System > Remote Desktop

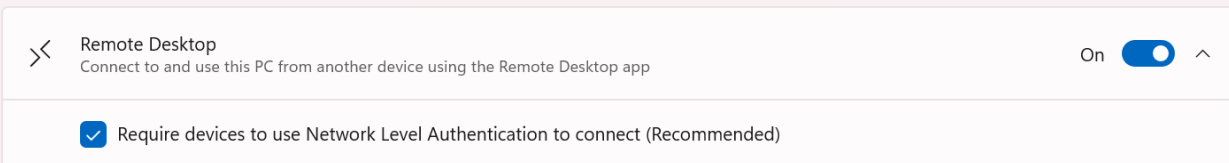


- f. A popup window will appear, stating **Enable Remote Desktop**. Please click **Confirm** to enable the remote desktop.



- i. Confirm and verify that the network-level authentication to connect is enabled by clicking the arrow next to the ON switch.
- ii. Box must be checked off for Require devices to use Network Level Authentication to connect (Recommend)

## System > Remote Desktop



- g. After enabling Remote Desktop, note down your Computer (PC)'s name, as you will need it later to connect remotely.

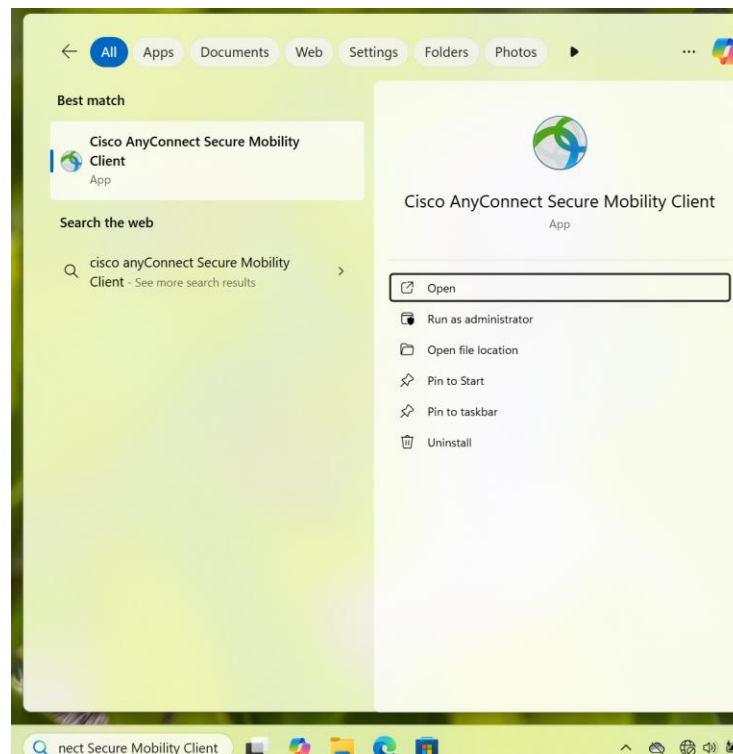
## Connecting to Remote Desktop:

### Reminder:

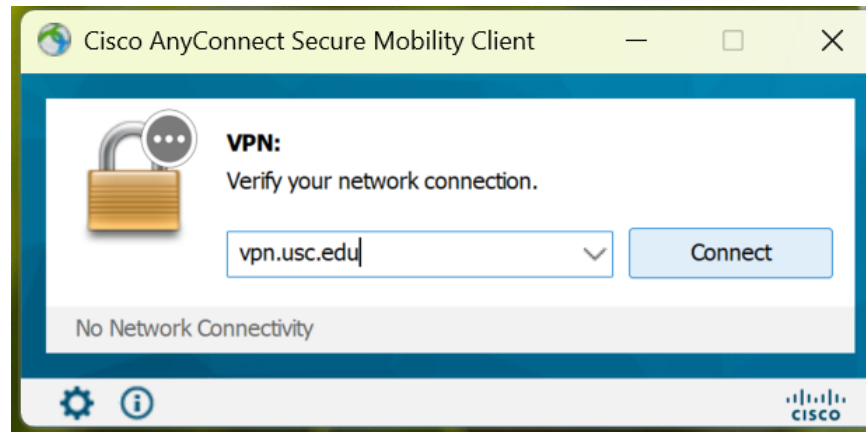
Please connect to the VPN before connecting to the Remote Desktop Connection, or the remote connection will not work.

#### 1. Connect to CISCO VPN: (Windows)

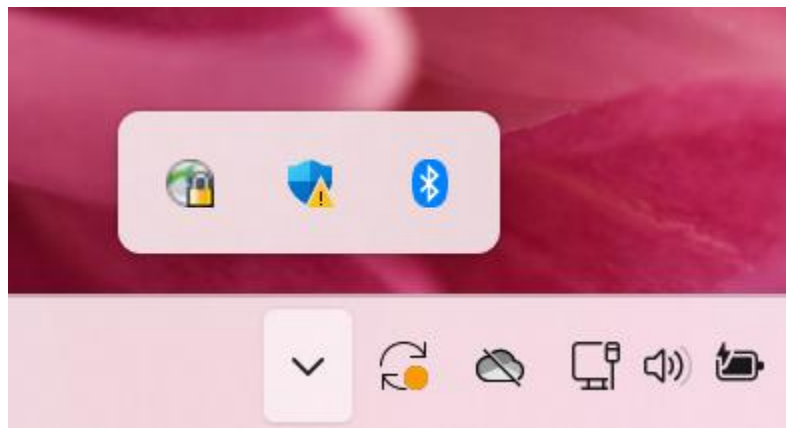
- a. On the search bar in the start menu, type in CISCO AnyConnect Secure Mobility Client. Click Open or double-click it.



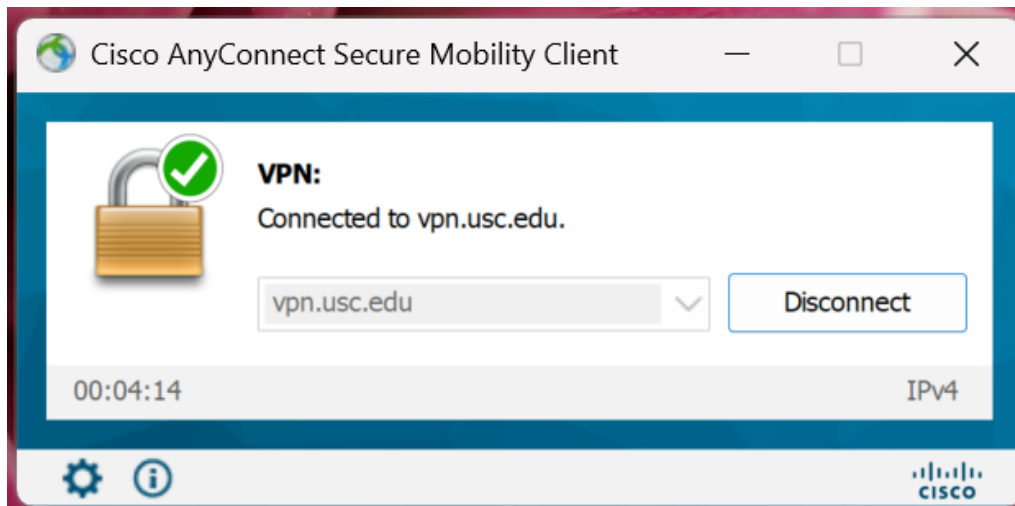
- b. Once open, on the box next to connect, type in **vpn.usc.edu**, then hit connect.



- c. Click connect; a pop-up will appear. Please log in with your **USC NetID** username and password.
- d. Follow the process of verification once it is completed and the VPN connection is established.
- e. To verify, please click on the arrow on the right-hand side and click on the world with the lock.

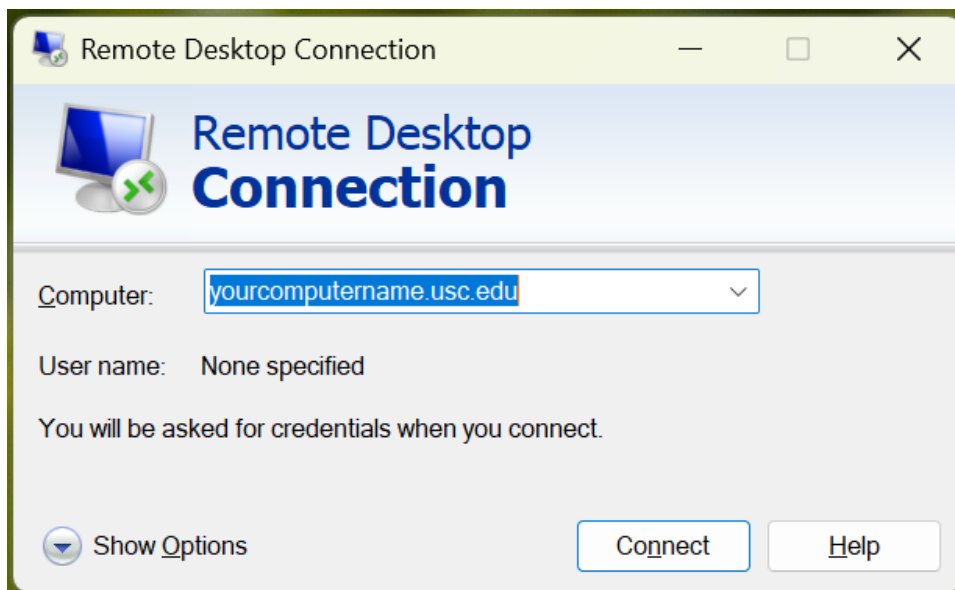


- f. Once you click, a pop-up will appear for CISCO VPN, which will show connected to vpn.usc.edu with a green check mark on the lock. Connecting is established.

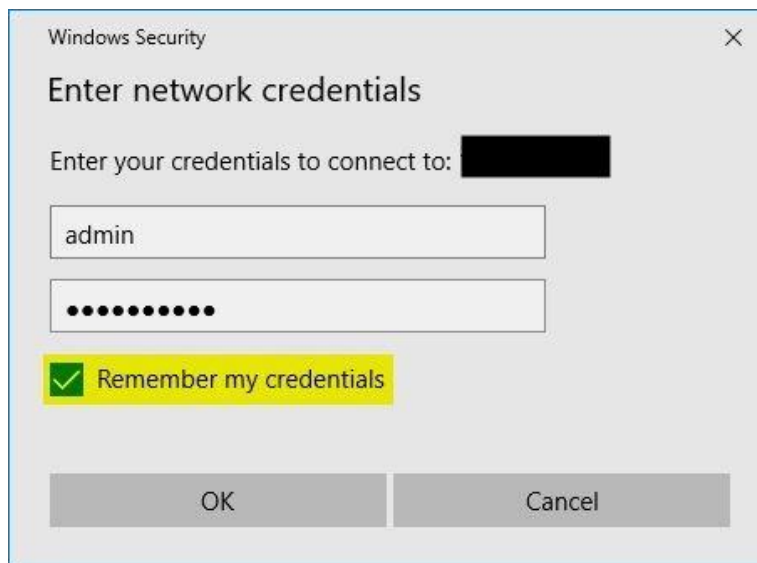


## 2. Establishing Remote Connection:

- a. On the search bar, type in Remote Desktop Connection in the start menu and double-click or click open to open it,
- b. Once the Remote Desktop Connection is open in the computer field, type the PC name using vsoe.usc.edu
  - i. Example: yourcomputername.vsoe.usc.edu



- c. After typing the computer name, click Connect. A login screen will appear, asking for your username and password.
  - i. Enter the credentials for the remote computer with vsoe\ (the one you're connecting to)
    1. Example: **vsoe\yourusername**
  - ii. **Optional:** If prompted, select Remember Me to save the credentials for future connection.



- d. After entering the correct credentials, click Okay; you are logged in, and the remote computer's desktop will appear. Congratulations!

## Connecting to Remote Desktop: (MAC)

### 1. Connect to CISCO VPN: (MAC)

- a. Click on Cisco VPN on your Mac Status Menu

- i.



- b. Once open, on the box next to connect, type in **vpn.usc.edu**, then hit connect.
    - c. Click connect; a pop-up will appear. Please log in with your **USC NetID** username and password.
    - d. Follow the process of verification once it is completed and the VPN connection is established.
    - e. To verify that the connection is established, the Cisco logo will appear with a lock to show it is connected.

- i.



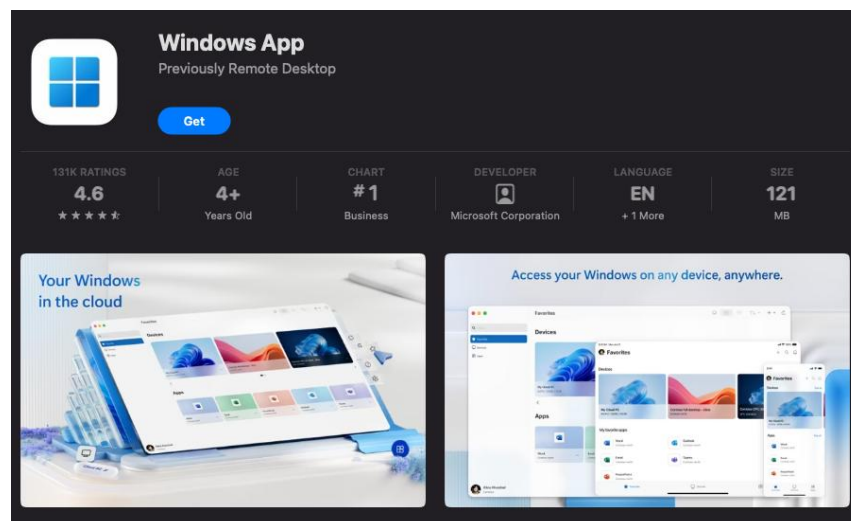
### NOTE:

Before connecting to a Windows PC, you'll need to install the Microsoft Remote Desktop (Windows App) application on your MAC

**Microsoft Remote Desktop is now called Windows App.**

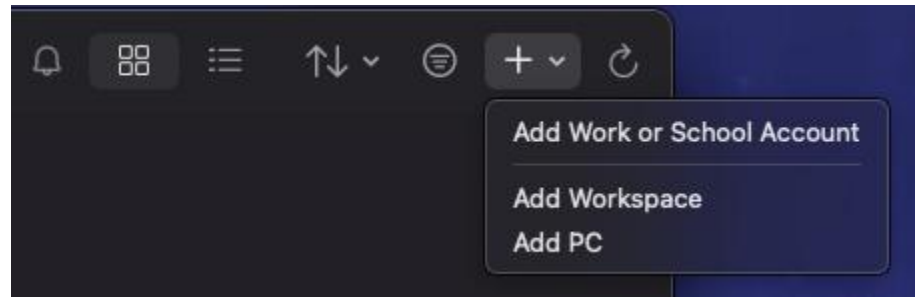
### 2. Establishing Remote Connection (MAC)

- a. Download the Microsoft Remote desktop, now called the Windows App application.
- b. Open the Mac App Store on your Mac
- c. In the search bar, type Windows App and press Enter
- d. Click Get and then Install to download the app

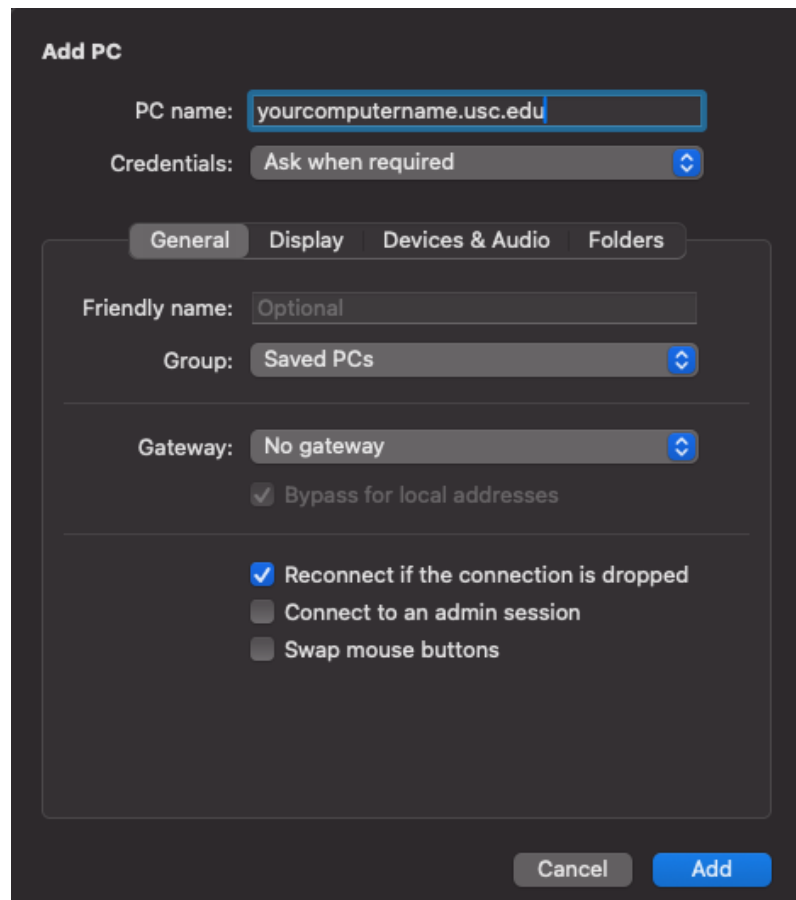




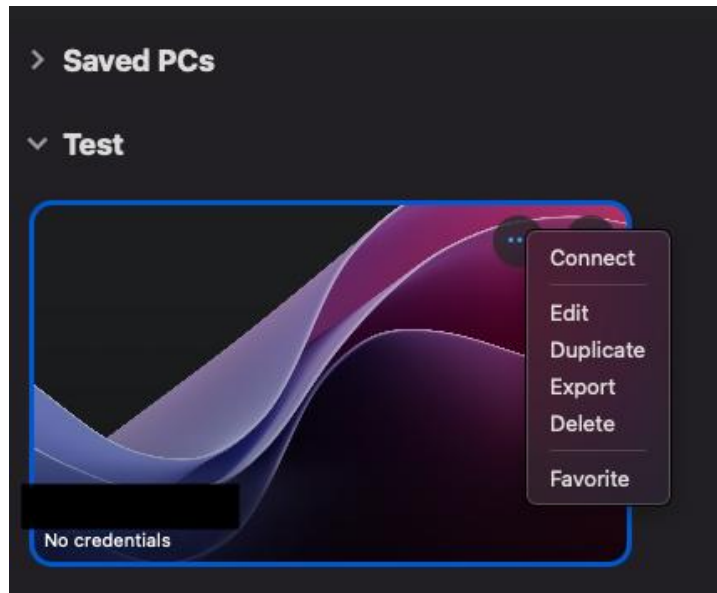
- e. Once the app is installed, open it from your application area
- f. When the app opens, click on the “+” icon and select Add pc



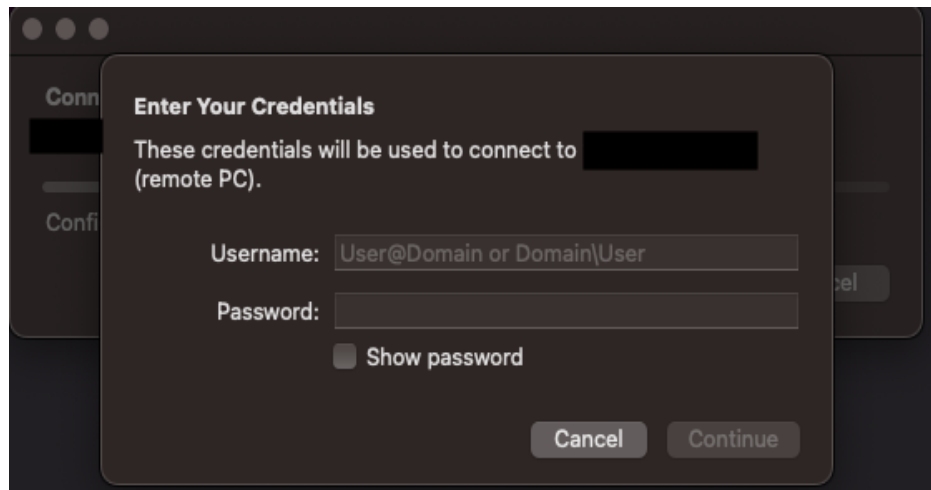
- g. In the PC Name field, enter the **IP address** or **PC name** of the Windows computer you're trying to connect to, then click on Add.



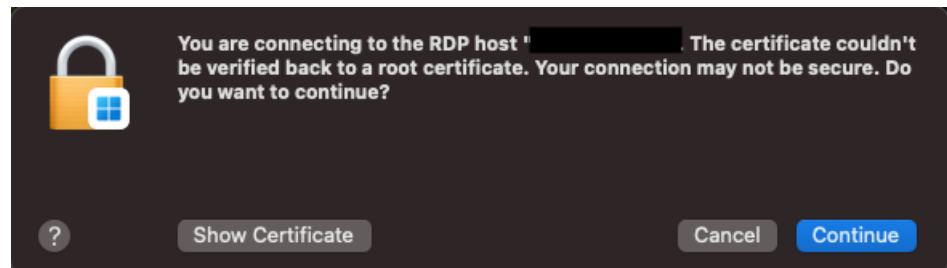
- h. Go to the saved PC tab, then click on three dots. It will appear in the menu and click on connect.



- i. After clicking connect, a pop-up will appear to **Enter Your Credentials**. Enter the login credentials as such: **vsolusername** and **password**, then click on continue.



- j. A pop-up will appear to alert you that you are connecting to the RDP of the computer. Click continue.



- k. Congratulations, you have successfully connected to the computer via Remote desktop.